

ANNEX C

PROBLEM-SOLVING PLAN TEMPLATE: SUMMARY SHEET (TO ACCOMPANY APPLICATION ALCOHOL RELATED VIOLENCE AND DISORDER: IMPROVING PRACTICE, MAKING AN IMPACT ADDITIONAL FUNDING 2006/2007

Complete a separate template for each problem and follow with the interventions for that priority/problem (continue on to further pages as necessary). In completing this template partnerships will find it helpful to refer to the accompanying guidance and the checklist at Annex F.

Summary of proposed interventions and allocated cost:

Intervention 1 - High visibility Police foot patrols tackling violent crime and anti-social behaviour in Aberdeen city centre

Additional evidence to support interventions (attach profiles as appropriate)

The impact on society of alcohol-fuelled violence and anti-social behaviour in any city centre in the country cannot be overstated. One only has to see the media reports for ample evidence of this general malaise. Seemingly prosperous streets filled with shoppers during the day often descend at night into spirals of iniquity with the majority of revellers being under the influence of alcohol. Aberdeen city centre has now become a place to be avoided during the evenings, especially at weekends, by the silent majority of its citizens who have been scared off by the reports of unprovoked assaults, robberies, drink related injuries and general rowdy behaviour. One can see an indication of these perceptions in the Citizen's Voice Questionnaire (Appendix 'A')

Grampian Police, in partnership with Aberdeen City Council and Aberdeen Community Safety Partnership launched 'Operation Oak' in August 2006 to try and redress this imbalance. Extra high visibility Police foot patrols have been assigned to the city centre not only during the day but also during the evenings. These foot patrols have been working in partnership with Aberdeen's Transport Marshals whose role it is to assist members of the public at the various city centre taxi stances, previously the scenes of regular disorder.

Further joint patrols have been carried out by the Police along with members from Aberdeen City Council's Environmental Health Department and Grampian Fire and Rescue, inspecting licensed premises from which the majority of revellers purchase their liquor. Indeed, plans are also afoot to enhance this partnership with members of the Council's Parking Patrollers, Cleansing Department and Litter Wardens, all working together to make Aberdeen city centre a safer and more welcoming place for all those who live, work or socialise there.

Examples of various initiatives carried out under the 'Operation Oak' banner and the supporting statistical analyses from both the Police and Ambulance Service are included herewith in Appendices 'B' – 'E'.

Traditionally the festive period sees an even greater influx of people coming into the city centre. Huge numbers of shoppers bring welcome revenue to the traders during the day while at night large parties of people celebrate Christmas works nights out. Unsurprisingly, this has resulted in increased reports of drunkenness

and disorder and for many citizens it is a race to leave the area before the night time economy awakens.

Grampian Police wish to tackle this problem squarely with an overt, robust approach, assigning a total of an extra 8 Police Officers to the city centre each day. These patrols would operate in pairs, working from either 12.00pm until 8.00pm or from 8.00pm until 4.00am. This would equate to 2 extra pairs of officers on the street within the city centre at any one time, and in addition to those extra patrols who have already been assigned to the area during the weekends and on Hogmanay itself.

These patrols would operate on the following days:

- Friday 22nd December 2006
- Saturday 23rd December 2006
- Sunday 24th December 2006
- Wednesday 27th December 2006
- Thursday 28th December 2006
- Friday 29th December 2006
- Saturday 30th December 2006
- Sunday 31st December 2006

With an hourly overtime rate of £36.59 this would equate to a daily total of £2,341.76, with a total of 8 officers each working 8 hours. Taken over the 8-day period the total cost of the operation would therefore be **£18,734.08**.

Suggested Monitoring and Evaluation

A daily evaluation for the ongoing 'Operation Oak' is already taking place (Appendix 'F'), however, a more comprehensive analysis will be carried out in the New Year to determine the effectiveness of all the various elements.

<p>Intervention</p>	<p>High visibility Police foot patrols tackling violent crime and anti-social behaviour in Aberdeen city centre</p>		
<p>Inputs</p>	<ul style="list-style-type: none"> • Daily intelligence bulletins provided by Police • 8 Police Officers for targeted high visibility foot patrols supplied by Grampian 		

	Police		
Milestones	<ul style="list-style-type: none"> • Identification of Police Officers to be deployed during operating period with resourcing process due to commence on 18.12.06 with completion by 21.12.06 		
Output Targets	<ul style="list-style-type: none"> • Increase in numbers of violent or anti-social acts detected by Police • Overall reduction in reports to Police of violent or anti-social acts • Increase in 'actionable' Scottish Intelligence Database ('SID') entries relating to activity within Aberdeen city centre • Increase in 'feel safe' factor experienced by general public 		
Outcome Targets	<ul style="list-style-type: none"> • Increase in numbers of violent or anti-social acts detected by Police • Overall reduction in reports to 		

	Police of violent or anti-social acts		
Financial Planning	<ul style="list-style-type: none"> • Hourly overtime rate of £36.59 • 8 Police Officers working a total of 64 hours each day (8 hours each) • Operation will run for 8 days at a total cost of £18,734.08 		

Getting Home Safely

Summary of proposed interventions and allocated cost:

1 – Transport Marshals (Phases 1 and 2) (£7,500)

2 – NightZone/improved publicity of nighttime transport (Phase 2)(£5,000)

Additional evidence to support interventions (attach profiles as appropriate)

Grampian Police analysis of street violence – identifies city centre, weekend alcohol related violence as key problem, also analysis/use of National Intelligence Model identifies 'hotspot' areas to be targeted.

Aberdeen Division recorded 210 charges of Serious Assault between 1st January 2003 and 1st January 2004. 50% of assaults took place in the city centre. Most Serious Assaults, around 60%, occurred on the streets, just outside the licensed premises, or taxi ranks, with people moving between the pubs or on their way home, and 40% of incidents actually took place on the premises. 43% of city centre Serious Assaults reported in 2003 occurred between **02:00** and **03:30** hours with the majority occurring just a few minutes past **03:00**.

See also profiles referred to for Triage intervention.

One aspect of reducing alcohol related violence and disorder is to actively manage the way that people get home from city centre venue later at night – promoting the use of night time buses, making taxi ranks more visible and accessible, and having a visible presence at transport ranks to discourage disorder and ensure quick response by police if problems flare up.

Proposed Outcome Targets for interventions 5% reduction in violence/disorder in and around transport ranks in the city centre on targeted weekends throughout December/January and January /March.			
Suggested Monitoring and Evaluation Police statistics on violence/disorder Taxi trade feedback on impact of transport marshals Increased use of late night buses			
Intervention	Enhanced provision of transport marshals in the city centre	Night Zone – improved visibility of night time transport provision	
Inputs	Phase 1 Marshals at 4 taxi ranks in city centre every weekend (10pm – 4pm approx)(Friday/Saturday nights) between 1 December and 1 January 2007, including increased provision if required on 22/23 and (if available) 24 December, and 29/30/31 December. If available, Marshals also on Wed/Thurs 20/21 December. Phase 2 – marshals each weekend to end March 2007. Managed by Grampian Police via their Tasking and Coordination process	Improved signage of night time transport ranks, Improved publicity re availability of transport Co-location of nighttime buses and taxi ranks on Union Street (subject to committee agreement in January 2007) Fitting of signage, distribution of publicity materials.	
Milestones	See above	By end March 2007	
Output Targets	Minimum of 8 marshals plus one		

	supervisor each night (more if necessary on the 2 main festive weekends)		
Outcome Targets	5% reduction in disorder around transport ranks (attribution will be problematic as marshals are one part of overall policing approach) A&E data not available but expect to reduce incidents which could lead to A&E visits	Will contribute to overall improvements to managing city centre disorder.	
Financial Planning	£7,500	£5,000	

Supporting Responsible sale of alcohol

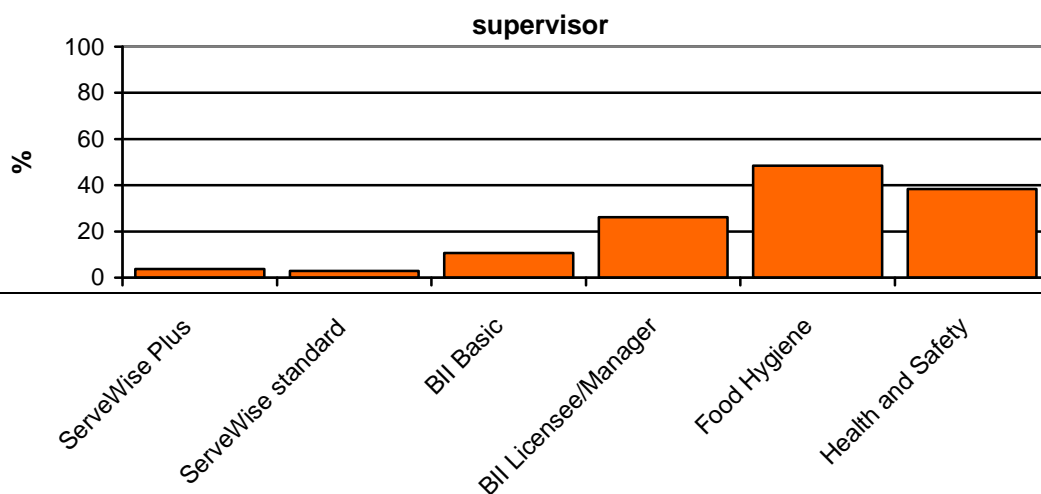
Summary of proposed interventions and allocated cost:

[Intervention - Promotion of training in the Licensed trade both on and off sales - £4,272](#)

Additional evidence to support interventions (attach profiles as appropriate)

[An audit of training in the licensed trade undertaken in 2004-05 showed this pattern of training](#)

Registered Club
Entertainment
Hotel
Off sales
Public house
Refreshment
Restaurant



Full time staff

39%
67%
77%
44%
62%
25%
58%

Part time staff

39%
60%
77%
42%
57%
25%
54%

Premises that have an 'In-House' training scheme

**Registered Club
Entertainment
Hotel
Off sales
Public house
Refreshment
Restaurant
total**

19%
46%
40%
7%
51%
25%
26%
36%

Premises that have undertaken accredited training

From the audit and analysis it was agreed that the main targets for action were to:

1. raise awareness of training schemes
2. raise uptake of schemes and refresher training by licencees and managers
3. raise % of places where employees have had training

In the past year Aberdeen Community safety Partnership in association with Aberdeen JADAT Joint Alcohol and Drug Action Team have implemented the

Best Bar None award scheme and were delighted to make their first gold award.

The proposal involves raising awareness of accredited training for the licensed trade in the following manner

1. a taster session for licensees and managers to present the recently developed SERVEWISE scheme for casual staff for up to 60 people (to be provided free)
2. an on sales managers SERVEWISE training session for up to 30 people (to be subsidised)
3. an off sales managers SERVEWISE training session for up to 30 people (to be subsidised)
4. an on sales staff member SERVEWISE training session for up to 30 people (to be subsidised)
5. an off sales staff member SERVEWISE training session for up to 30 people (to be subsidised)

Proposed Outcome Targets for interventions

We would be looking for significant demand for places from licensed clubs, off sales outlets, pubs, clubs, bars and restaurants and would aim for 80% uptake of places on all courses.

Suggested Monitoring and Evaluation

The place of work of all participants and their role in their workplace would be monitored. The commitment of the place of work to ongoing training will be assessed. The workplaces which fit the criteria for Best Bar None will be the focus of recruitment to the award scheme in 2007. Workplaces out with best Bar None criteria will be followed up 4 months after the training to assess the impact of the training. Information about the location of participant's workplaces can be considered alongside Police intelligence regarding the functioning of premises and any concerns presented to the Licensing Board.

Intervention	SERVEWISE TRAINING	SERVEWISE TRAINING	SERVEWISE TRAINING
Inputs	One taster course	Two managers courses	Two staff courses
Milestones	Implementation dates Jan to March 2007	Implementation dates Jan to March 2007	Implementation dates Jan to March 2007
Output Targets	45 licensees and managers attending due to their interest in casual staff training	25 managers trained on sales and 25 managers trained off sales	25 staff trained on sales and 30 staff trained off sales

Outcome Targets	Increased knowledge and vigilance within licensed trade premises and staff groups of legislation, alcohol and its effects and good practice. A brief questionnaire will be issued at the start of training and the Best Bar None Award Scheme will be used to assess development of good practice	Increased knowledge and vigilance within licensed trade premises and staff groups of legislation, alcohol and its effects and good practice A brief questionnaire will be issued at the start of training and the Best Bar None Award Scheme will be used to assess development of good practice	Increased knowledge and vigilance within licensed trade premises and staff groups of legislation, alcohol and its effects and good practice A brief questionnaire will be issued at the start of training and the Best Bar None Award Scheme will be used to assess development of good practice
Financial Planning	Taster session £650x 2 (£1300) No cost to participants	Managers sessions £650 x 2 (£1300) Cost to participants £25	Staff member sessions £480x 2 (£960) Cost to participants £14.50
The total cost will be ££3,560 plus 20% for evaluation £712 = £4,272 this assumes moderately priced premises in ACC, Aberdeen College or NHSG buildings and the admin being undertaken by Community Safety Partners			

Alcohol Free Events for Young People

<p>Summary of proposed interventions and allocated cost:</p> <p>3 city centre alcohol free events with bands £6,000</p> <p>3 Arts based events in communities with alcohol related youth disorder £9,450</p> <p>12 week programme of events for young people in Garthdee area £4,923</p> <p>1 alcohol free event – Torry - £2,500</p>
<p>Additional evidence to support interventions (attach profiles as appropriate)</p> <p>Lack of alcohol free events for young people</p> <p>Problems around underage drinking and associated vandalism and disorder in the city centre and other communities</p> <p>See attached detailed events proposals for further background</p>

<p>Proposed Outcome Targets for interventions The main purpose of these events are to provide good quality, fun, enjoyable alcohol free events for young people and promote the idea that such events are enjoyable and that there is a market for such events. The event organisers intend to include appropriate and interesting inputs on alcohol issues. Where possible monitoring of impact on alcohol related youth disorder will be included to show impact.</p>			
<p>Suggested Monitoring and Evaluation Each project will submit reports showing numbers/ages of young people at events, feedback from young people, inputs provided re alcohol issues and where appropriate information about impact on alcohol related violence and disorder.</p>			
Intervention	Community Safety /Youth Action Committee evening at the Lemon Tree	Crimestoppers alcohol free Band nights for young people RGU Students Union and Lemon Tree/Beach Ballroom	Arts Development events – working with young people involved in alcohol related disorder (see attached for details)
Inputs	The programme will involve the following and will be entirely organised and led by young people from the Youth Action Committee and Scottish Youth Parliament - 6pm Welcome and introduction by the Chair of the Youth Action Committee 6.10pm Free food and non alcoholic bar 6:30pm Fire, ambulance and Police service Discussion workshops The above workshops will look at the impact /general stories	Programme detail to be determined – Band based event DJ based event supported by Northsound Radio Alcohol free bar	Design/production of underpass mural in Danestone Group of young people from the Gallowgate (City Centre) will participate in a mural project over a period of one month, engaging all the residents of the local tower blocks in the design and consultation. Young people in the area are traditionally perceived in a negative light, particularly by older residents, as drinkers who hang around doors,

	<p>regarding alcohol and violence in Aberdeen on their services Free tickets for those attending prior to 8.30pm 9:00pm Main band onstage</p> <p>Publicity and marketing of this event will be put through the Youth Network and advertised as part of the Lemon Tree brochure</p>		<p>stairwells.</p> <p>Kincorth shops are a well-known area, where young people usually hang out often under the influence of alcohol. This project will create new opportunities for local youths to be fully involved in the planning, development and creation of workshops on their terms, in order to produce a piece of public art for the Kincorth Shopping Arcade.</p>
Milestones	5 th March 2007	February 2007	12 week programmes – Jan-March 2007
Output Targets	150 young people aged 14 – 25 yrs	300 young people Student Union event targeting 18-25s Other – 12-18s	Public art designed by young people in consultation with wider community in 3 locations 40-60 young people in each location
Outcome Targets	<ul style="list-style-type: none"> ▪ To reinforce personal responsibility and ▪ raise awareness of the consequences and wider social cause and effects ▪ To encourage young people to become 	To promote positive view of alcohol free events to young people Raise awareness of impact of alcohol misuse re personal and community safety	Reductions in youth disorder, underage drinking, vandalism Improved perception of young people by wider community

	involved in decision making structures through the Youth Action Committee AGM and Youth night on the 29 th March, this in turn will encourage young people to act on Alcohol and violence issues by becoming involved.		
Financial Planning	£3,000 – hire of venue, band, alcohol free bar	£3,000	£9,450
Intervention	12 week activity programme - Garthdee	Alcohol free event - Torry	
Inputs	Outdoor sporting/educational activity weekend To create a pilot scheme for our community encouraging <u>late night sporting opportunities at RGU SPORT</u> , targeting the youths that drink and are involved in anti social behaviour through alcohol. From 9pm-midnight. Football, basketball, badminton, rockwall. Running for initial 10 weeks To create a midweek project of	To be determined	

	<p>sport in the local community accessing the <u>Garthdee Alpine centre</u> incorporating skiing, snowboarding and football. 10 week program. 7-10pm sessions</p> <p>To extend existing youth provision to cater for more late night sessions. To pay for two additional youth workers that will give 12-18's extra provision and access over and above their 7-9.30pm slots.</p> <p>Tuesday, Thursday and Sunday 9-11pm.</p> <p>This would, along with existing youth provision and new projects created through this funding, give young people activities from 3.30pm until 11/12 pm 7 days a week.</p> <p>As part of the overall project, which will not be funded by this funding source, Inchgarth will allocate £3000 from its own funds to complete what we see as the building blocks to</p>		
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	<u>sustainability of provision.</u> There will be music tuition for 40 youths, art projects for 8-12 year olds and promotional material for all activities.		
Milestones	Jan- March 2007	To be finalised	
Output Targets	250 young people aged 10-20 to benefit See above/attached for further detail	100 young people	
Outcome Targets	See above/attached for further detail	To be finalised – similar to city centre band based events	
Financial Planning	£4,923	£2,500	